



This warranty covers industrial, commercial, chemical tanks, and any other custom fabricated or moulded product not already covered under a specific warranty or written agreement.

Use of custom fabrication: Melbourne Rotomould polyethylene custom fabrications are manufactured for purposes uncontrolled by Melbourne Rotomould. Customers must ensure that their specifications result in items fit for purpose when constructed, and they are used only for the purpose with which they were designed.

Site access and securing custom fabrication: Melbourne Rotomould delivery vehicles may be up to 19 metres in length, 3m wide and 4.5m tall. Customers need to ensure that access suitable for such vehicles is available otherwise custom fabrications may be left at the nearest practical location at the driver's discretion. It is the responsibility of the purchaser to ensure the custom fabrication is restrained from blowing away in wind by securing it. Customers may need to assist the driver to position the product.

Custom fabrication Site: The proposed custom fabrication site must be suitably designed to support and preserve the integrity of the custom fabrication with consideration given to usage throughout its life cycle. No allowance for differential settlement has been made, for example it is recommended that above ground tanks are installed on a suitably designed reinforced concrete slab overlying stable foundation material to ensure the quality of the base is maintained for the life of the product. The customer must ensure that the custom fabrication is installed in a manner which prevents failure due to installation.

Inlet (if applicable): Inlet pipe diameter should not exceed the overflow pipe diameter to prevent the contents back flowing. If installed, leave enough space from the end of the inlet pipe so that the inlet strainer may be periodically checked and removed for cleaning as required.

Overflow (if applicable): Overflow must be directed clear of the base to prevent it washing away. If installed, periodically check the overflow strainer and clean as required.

Outlets (if applicable): A 300mm minimum length of flexible hose or an appropriately sized flexible connection joint needs to be installed to allow for movement. Rigid piping or the failure to provide for custom fabrication expansion will void all warranties. Customers must ensure all plugs and tank connections are fitted securely without damaging threads and sufficient sealant used. All pipe work needs to be fully independently supported, not reliant upon the custom fabrication for support. All connections must be able to be undone; warranty service will not cover reinstating hard plumbed fittings. Brass outlets have a left hand (reverse) threaded locknut which tightens in an *anticlockwise* direction.

WARRANTY Melbourne Rotomould 5 year pro rata repair or replace warranty:

Melbourne Rotomould guarantee to repair or replace (at our discretion) any defect or fault in a Melbourne Rotomould custom fabrication that is caused by our manufacturing process on a pro rata basis for a period of 5 years from the date of original purchase provided that the item is located within our delivery zone (Victoria). This warranty is in addition to other rights and remedies under law. Any accessories supplied but not manufactured by Melbourne Rotomould will be covered by the relevant manufacturer's warranty. To initiate a warranty claim, please send proof of purchase and clear photo image(s) properly identifying the issue to the contact details at the top left of this form. This warranty:

- commences from the date of delivery (usually the invoice date);
- applies to the polyethylene custom fabrication body only;
- is void if the custom fabrication has been installed, used, maintained or modified contrary to instructions given by Melbourne Rotomould; and
- Is void if the specifications supplied to Melbourne Rotomould for construction do not make the custom fabrication fit for purpose.

The owner acknowledges Melbourne Rotomould has the right to modify the custom fabrication should Melbourne Rotomould consider it necessary in order to repair the defect to which the warranty applies. The owner acknowledges Melbourne Rotomould may require the custom fabrication to be empty in the event of repairs being necessary, and Melbourne Rotomould will not be liable for the cost of making the custom fabrication empty or refilling. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.